

People First

Thank you for participating in the “People First” Coordinated Care Listening Forums. Our goals are to work to improve the quality of care people receive, increase positive outcomes, and better coordinate support for people who have needs across multiple systems of care.

“Our agenda is based on a single premise: patients, not institutions, must be at the center of our health care system. That means that every decision, every initiative and every investment we make must be designed to suit the needs of patients first. The result will be a high-quality health care system at a price we can all afford.”

New York State Governor Eliot Spitzer

For more information or to provide comments, please contact any one of the following agencies:

New York State Office of Mental Health

44 Holland Avenue • Albany, NY 12229 • 518-474-6540

Email: transformation@omh.state.ny.us

Website: www.omh.state.ny.us

New York State Office of Alcoholism and Substance Abuse Services

1450 Western Avenue • Albany, NY 12203 • 518-485-1768

Email: public.affairs@oasas.state.ny.us

Website: www.oasas.state.ny.us

**New York State Office of Mental Retardation
and Developmental Disabilities**

44 Holland Avenue • Albany, NY 12229 • 518-474-6601

Email: public.affairs@omr.state.ny.us

Website: www.omr.state.ny.us

New York State Department of Health

Empire State Plaza, Corning Tower, Room 1455 • Albany, NY 12237

518-474-7354

Email: dohweb@health.state.ny.us

Website: www.nyhealth.gov

People First
Coordinated Care Listening Forums

Putting **YOU**
at the Center of New York's
System of Care

Plattsburgh Forum

Friday, July 13, 2007

1:00 - 3:00 p.m.

Clinton Community College

William H. Forrence Health,

Physical Education, and Recreation Center

Plattsburgh, New York



About your questions and comments

What happens to the comment sheet once I fill it out?

After being turned in, all of the sheets completed at today's forum will be sorted, with similar questions and concerns grouped together. Sheets that represent different topics of importance to those attending will be given to the moderator.

How will the moderator use the sheets?

Comment sheets will be chosen to address as many different themes and needs as possible during the forum. When the question/comment part of the forum begins, the moderator will read a name from a sheet, and request that this person read the comment or ask the question of the Commissioners. People called upon will be asked to limit their comments to two minutes, so that as many people as possible have the opportunity to speak, and as many different topics as possible can be discussed.

Will my comment sheet be selected?

There are hundreds of people attending today's two-hour forum, and while the moderator will call on and involve as many people as possible, not everyone will get to speak.

What happens to all of the sheets from today's forum?

Every comment sheet will be read by staff members from all four agencies and the questions and concerns will be used to help improve the coordination of care across the agencies. Staff will provide the four agency Commissioners with a thorough briefing on the information provided in the comments and questions. The information will also be incorporated into the planning of each agency and into the work that will take place between agencies and among all stakeholders.

Special thanks to Clinton Community College for its enthusiastic assistance and support of this Forum.

Program

Call to Order and Instructions

Moderator Karen Schimke, President and CEO
Schuyler Center for Analysis and Advocacy

Welcome to Clinton Community College

Maurice Hickey, President of Clinton Community College

Welcome and Statement of Purpose

Karen M. Carpenter-Palumbo, LCSW, Commissioner
NYS Office of Alcoholism and Substance Abuse Services

Overview and Vision of State Agencies

Diana Jones Ritter, Commissioner
NYS Office of Mental Retardation and Developmental Disabilities

Richard F. Daines, M.D., Commissioner
NYS Department of Health

Michael F. Hogan, PhD, Commissioner
NYS Office of Mental Health

Welcome from County Mental Hygiene Director

Sherrie Gillette, MA, CASAC
Director, Clinton County Community Services, Mental Health, and Addiction

Audience Discussion

Led by Moderator Karen Schimke, President and CEO
Schuyler Center for Analysis and Advocacy

Summation from the County Public Health Director

Paula Calkins Lacombe, RN, BS, MPA
Director of Public Health

Closing Remarks

Karen M. Carpenter-Palumbo, LCSW, Commissioner
NYS Office of Alcoholism and Substance Abuse Services

Summary Comments and Close

Moderator Karen Schimke, President and CEO
Schuyler Center for Analysis and Advocacy